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|  | Hamzah Alsalmi | | | | | Thornton, CO 80229  720.234.5081  hkalsalmi@hotmail.com |  |
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|  | EDUCATION | Jun 2018-  present  Aug 2016-  Jun 2018 | |  | **University of Colorado Denver (2019-present)**  **Community College of Denver (2018-2019)**  · Bachelor of Science in Mechanical Engineering (2018-2023)  Switched major to pursue entrepreneurial interests.  · Bachelor of Science in Business Entrepreneurship (2023-present)  **Front Range Community College (ESL)**  **Colorado School Of English**  · ESL/English as a Second Language  · TOEFL/Test of English as a Foreign Language/College Prep. | |  |
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|  | Professional experience | Mar 2022-  present  Jun 2022-  Sept 2023 | |  | Delivery Driver – DoorDash – Denver, Colorado · Delivered orders while complying with DoorDash's customer service and food hygiene policies.  · Used the DoorDash app to set availability, accept deliveries, and locate customers.  · Maintained a 100% delivery completion rate with a 4.9/5 rating for customer service. Sales Associate – Calvin Klein – Thornton, Colorado · Greeted and assisted every customer; focused on customer engagement and suggestive selling to drive UPT and conversion.  · Maintained an in-depth knowledge of products and promotions to help explain value and build brand loyalty.  · Upheld backstock organization and adhere to all company tools, policies, and procedures.  · Maintained awareness of potential theft and reported management concerns.  · Celebrated and embraced individuality, inclusion, and partnership; built relationships and sought feedback for continuous self-development.  · Embraced innovation, change, and company initiatives; worked collaboratively to accomplish brand goals and objectives. | |  |
|  |  | Jan 2020  Jul 2021 | | - | Delivery Driver – Amazon - Thornton, Colorado · Drove a company delivery van to drop off packages to customers within their community.  · Follows strict safety standards on and off the road  · Interacts with customers and the public in a professional and positive manner  · Used handheld technology to deliver customer packages, manage delivery progress, and solve obstacles. | |  |
|  |  | Sept 2018-  Dec 2019 | |  | Driver – Lyft – Denver, Colorado · Ensured that customers arrived safely and timely to their destination while creating customer satisfaction.  · Managed routes using iPhone app technology, and maintained files to track mileage, maintenance, and miscellaneous expenses.  · Demonstrated ability to deal peacefully with unforeseen circumstances or delays and use advanced driving techniques to improve time management and safety, while maintaining a 5-star rating.  · Assured that the vehicle is maintained in excellent condition and is cleaned regularly, and In-depth knowledge of vehicle maintenance is applied. | |  |
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|  | **Skills & Abilities** |  | * · Excellent written and verbal communication skills (Arabic/English) · Confident, articulate, and professional speaking abilities · Empathic listener and persuasive speaker · * · Know how to adapt to any changes that are rolled out or may happen daily · Ability to work independently in a fast-paced environment · Commended for reliability and trustworthiness · * · Able to lead others in high-demand situations · Coaching, guiding, or training · Delegating tasks or responsibilities · Proven leadership and organizational abilities · A genuine desire to achieve, excel and evolve · | | | |  |
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|  | references | | |  | Available Upon Request | |  |